



The Disruptive Coach Master Class * Frequently Asked Questions

Q: How is the course delivered?

A: This course is offered virtually, so that means no travel! All you need is a computer, mobile device or telephone. We use Zoom videoconferencing to support connection and create the platform for deep exploration of the course themes. Zoom connects in multiple ways. When used on a computer or mobile device, with a link we will provide, there is no extra cost. However if you use the regular telephone option, note it may be a toll call. International access numbers are available and your telephone service provider will charge you according to your existing long-distance calling plan.

Q: What if I miss a live class?

A: No worries! We record all course sessions and make them available to you, so you never need to worry about missing live calls. We have a missed session form that you can fill out to gain official credit, once you have watched/listened to the recording, if you are doing this to gain Continuing Education hours.

Q: Can you tell me about the Facebook Community Group?

A: We will have a Facebook community group for all course members that will support you in making connections with others, sharing insights, engaging in discussions, and exchanging information about events and other activities that can supplement your learning.

Q: How does the training work?

A: Our aim with this program is to positively disrupt how you think about, frame and practice your work in the world as you navigate your change maker projects. We will be challenging your thinking and views and asking you to take your learning and test it out/apply it to your work with clients in between sessions. Don't expect information accompanied by a list of tips, tricks, and how-to's.

To get the most from this program you will want to participate in class and share your thoughts/challenges/ideas/experiences and examples.

Additionally, prior to each session we will send out materials to review (writings and videos). This will frame the discussions for each core principle module.

Q: Will I receive a certificate of completion?

A: Yes! If you complete the full course, you will receive a certificate that will validate the 22.5 ICF approved Core Competency & Resource Development continuing education hours.

Q: How can I reach Customer Support?

A: Please send a note to: Connect@DisruptiveChangemaker.com and we will follow up with you within 24 hours during work hours Monday-Friday.